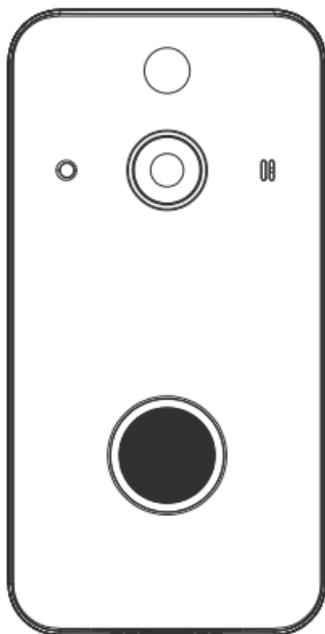


SimCam Ango

User Guide



About the guide

This user guide gives the basics about how to setup and install the product. There are more detailed in-APP instructions that can guide you through every step of the way.

Need help from our support team? Email to :

support@simshine.ai

<https://www.simshine.ai/support>

EN Download the latest user manual at the above address.

AR قم بتنزيل أحدث دليل مستخدم على العنوان أعلاه.

FR Téléchargez le dernier manuel d'utilisation à l'adresse ci-dessus.

DE Laden Sie das neueste Benutzerhandbuch unter der oben angegebenen Adresse herunter.

ES Descargue el último manual de usuario en la dirección anterior.

JP 上記のアドレスで最新のユーザーマニュアルをダウンロードしてください。

KR 위 주소에서 최신 사용자 설명서를 다운로드하십시오.

IT Scarica l'ultimo manuale dell'utente all'indirizzo sopra indicato.

RU Загрузите последнюю версию руководства пользователя по указанному выше адресу.

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Step 1 - Learn about the product

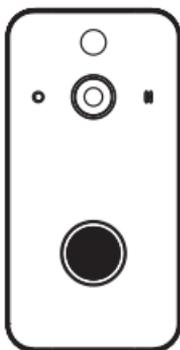
Product profile

SimCam Ango is an AI-powered smart video doorbell that features long battery life, making sure that you never miss a real visitor.

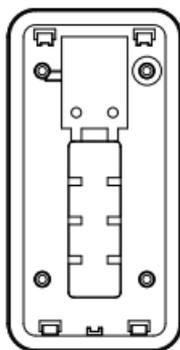
Key features and benefits

- Person detection - SimCam Ango can alert you to a human visitors without false alerts.
- Long battery life - If battery powered, the doorbell stays in sleep mode when not activated. The self-adaptive PIR sensing and AI person detection eliminates lots of false alerts.
- 1080P & night vision - get a clear view of your front porch with more details, day and night.
- Cloud storage - save and playback the recorded video on the APP anywhere, anytime.
- Flexible power supply - SimCam Ango can be battery powered or hardwired to existing doorbell.

What's in the box



SimCam Ango
doorbell x 1



Mounting bracket x 1



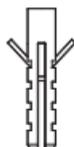
Security screw x 1



Mounting screw x 2



Wall screw x 4



Wall anchor x 4



3M adhesive tape x 1

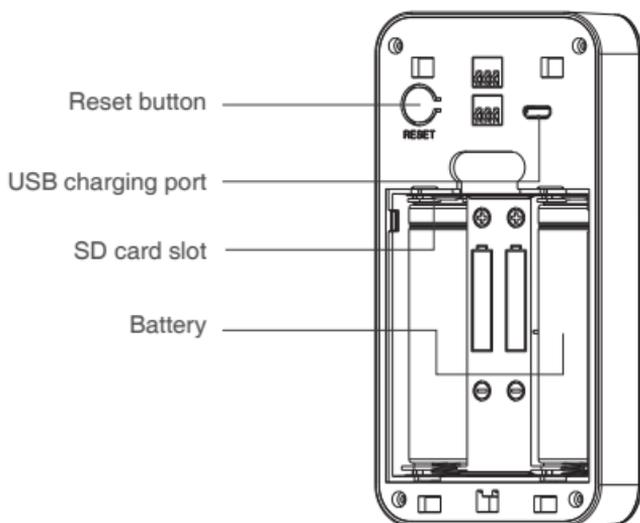
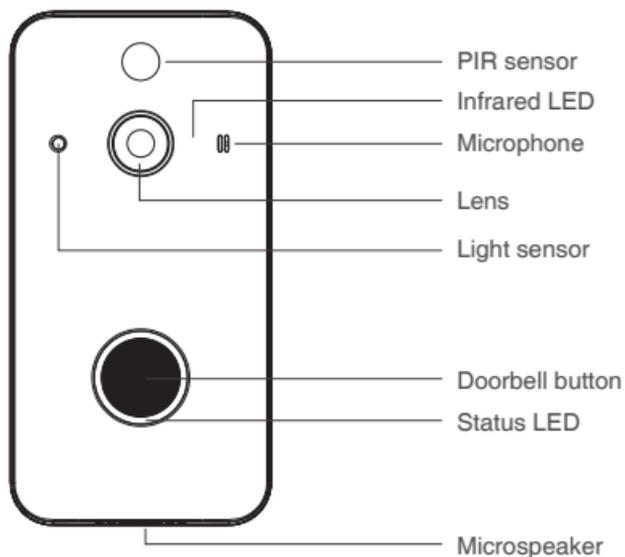


USB charging cable x 1



User manual x 1

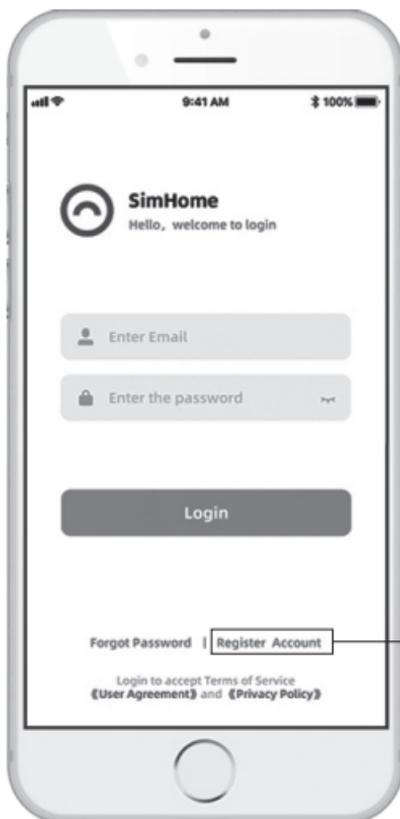
Meet the SimCam Ango doorbell



Step 2 - Setup the WiFi

Download and install the SimHome APP

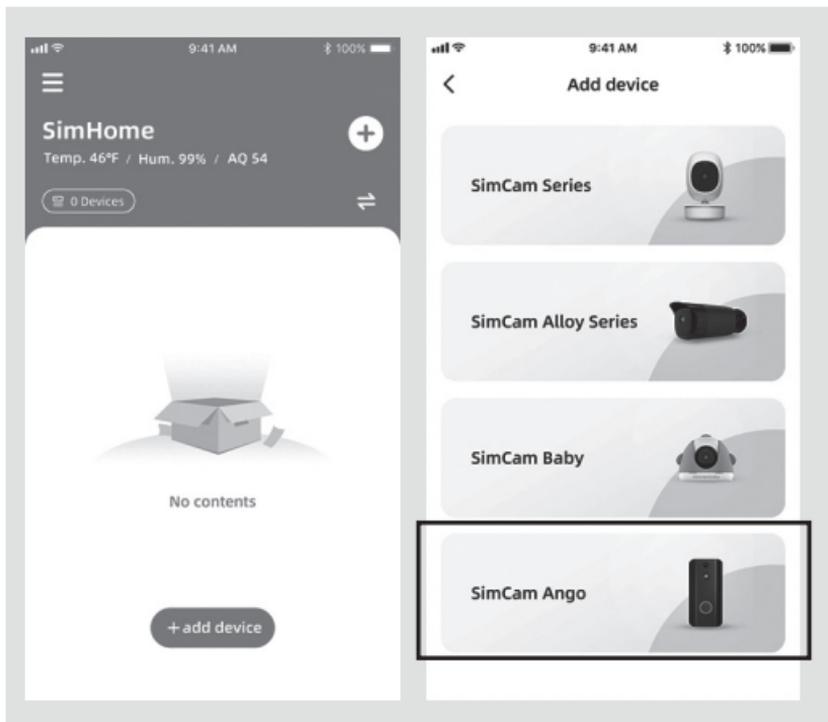
1. Please search for “SimHome” in Google Play or IOS App Store to download the SimHome APP to your mobile device.
2. Tap “register account” to create an account with your email address.



Tap here to
create an account

Pair and WiFi setup

1. Sign in to your account.
2. Add a new device to the APP.
3. Select the SimCam Ango as the device.
4. Please follow the in-APP instruction to setup the WiFi.

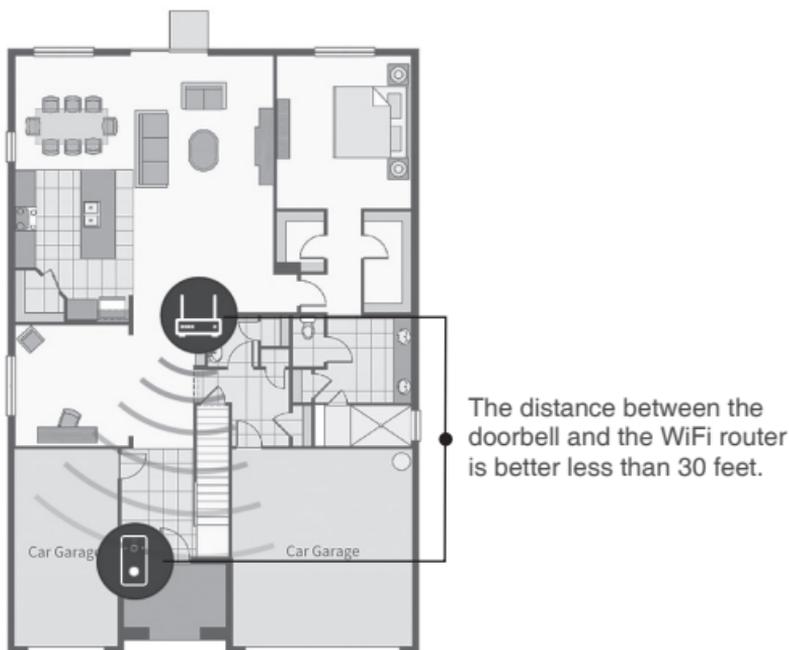


Tip: WiFi name and password accepts English characters, symbols and numbers. If you want to connect the doorbell to a new WiFi, please press and hold the reset button for more than 10 seconds to reset the doorbell.

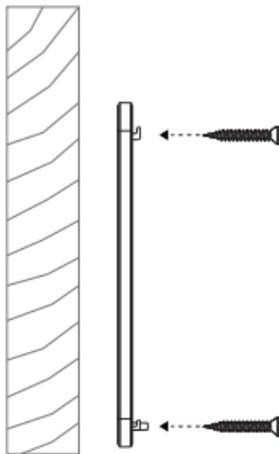
Step 3 - Install the SimCam Ango

Find a location for the doorbell

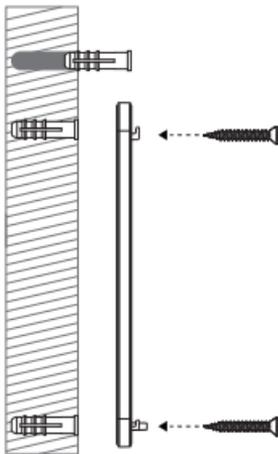
After setup, move the doorbell to the front door and check the video on the APP. If the video is not working well, please try moving the WiFi router closer to the doorbell for better WiFi connection.



1. The recommended install height is 4.6-5.2 feet above the ground. Check the live stream on the APP to select the best height to install the doorbell.
2. Screw the mounting bracket to a flat surface with wall screws. Use wall anchors to hold the screws if the wall is made of brick or stone.



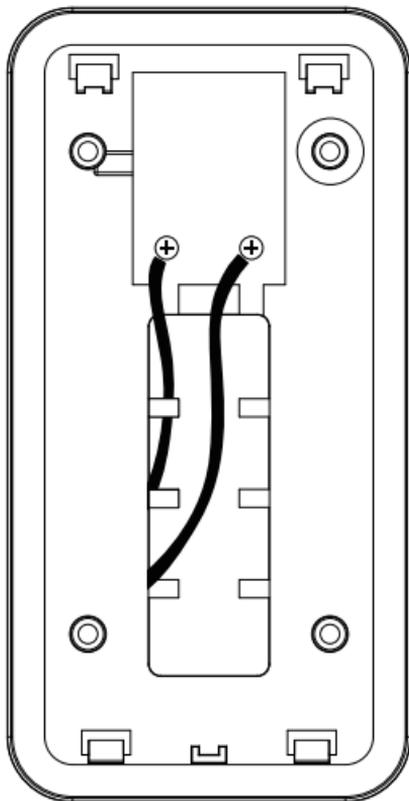
Wooden wall



Brick or stone wall

If hardwiring to existing doorbell (8-24V)

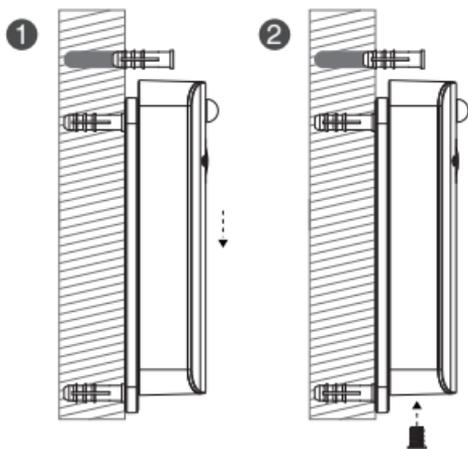
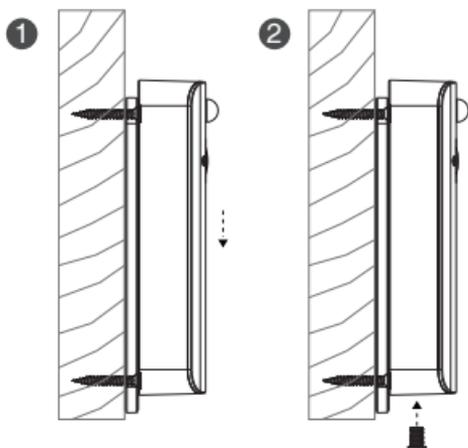
Connect AC wires to the mounting screws on the bracket.



Hardwiring vs battery power

1. Hardwiring can trigger alerts and recording faster.
2. Battery can keep the doorbell working during a power outage and activate the doorbell immediately when a motion is detected.

4. Slide the doorbell into the mounting bracket. Secure the doorbell with the security screw at the bottom of the backplate.



Congratulations! You are all set!

Additional information

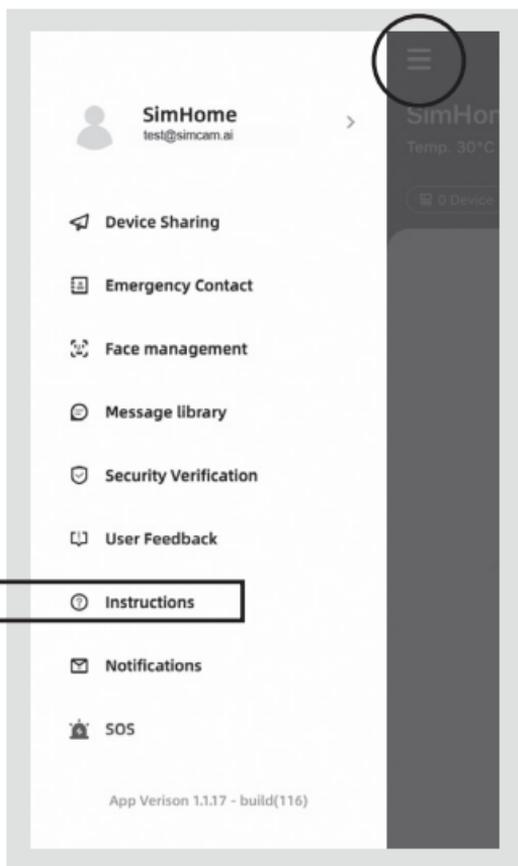
- Status LED guide

Doorbell

Status LED color	Product status
Blinking red	The doorbell is powered on.
Blinking blue	The doorbell is attempting to connect to WiFi.
Blinking blue	The doorbell disconnect from WiFi.
Solid blue for 3 seconds	The doorbell is connected to WiFi.
Solid blue for 3 seconds	The doorbell button is pressed.
Solid red	The doorbell battery is being charged.
Solid red off	The doorbell battery is fully charged.

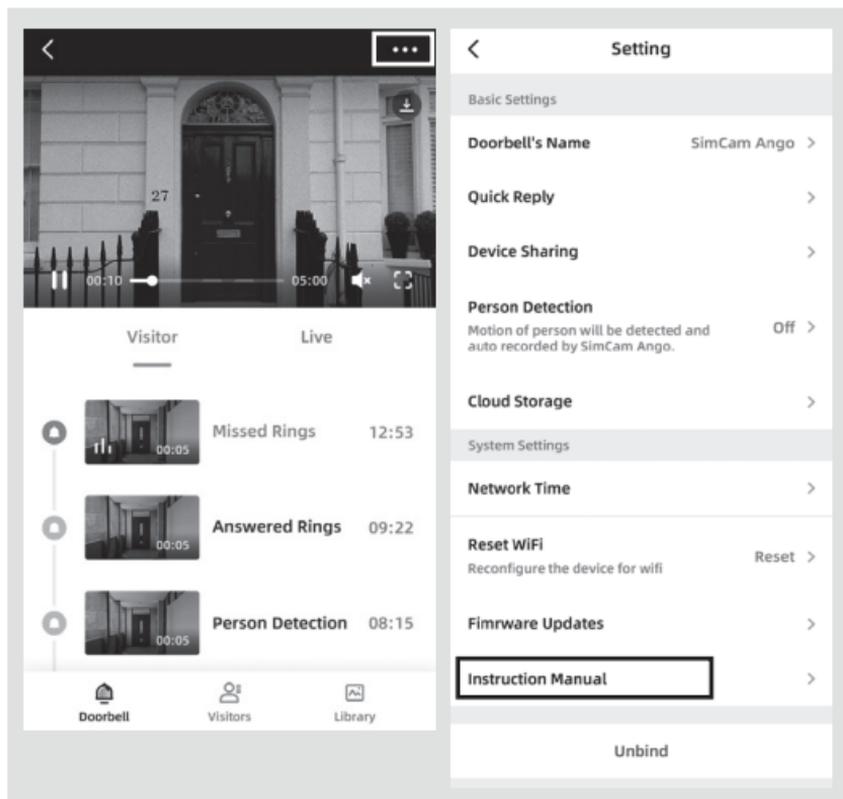
Additional information - More help in the APP

You can find more settings of the APP and the troubleshooting by tapping the hamburger menu on the top left.



Additional information - More help in the APP

You can find the settings of each device and an in-APP instruction by tapping the 3 dots icon above the live stream.



Warranty

What does this warranty cover?

Simshine warrants that each Simshine's product you purchase is free from any defects in material or workmanship under normal use during the Warranty Period. The warranty period for a Simshine product is twelve (12) months from the day when the product is delivered to the first end-user. During the Warranty Period, SimShine will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

What is not covered by this warranty?

Defects caused by incorrect use or improper installation not following the product manual instructions;

Defects caused by unauthorized modification, repairs, disassembly or use with third-party components or product;

The serial number has been removed or defaced from the Simshine product;

Damages caused by lightning, fire, earthquake, tornado, or other events of force majeure;

Consumables parts, including but not limited to batteries, unless damage is due to defects in material or workmanship of the product;

Simshine products purchased from an unauthorized reseller;

Damage caused by third-party service providers who are not authorized by Simshine;

Fail to provide proof of purchase that you are the authorized user of the product;

Any non-Simshine branded products, such as batteries, SD card and cables, even if sold or shipped with Simshine products;

Products marked as “Sample” or “Not for Sale”, or sold “AS IS”;

This warranty cannot be transferred from the original end-user to others;

Any indirect or consequential damages or losses resulting from the product failure such as loss of data and loss of business.

Return & Refund

If customers are not completely satisfied with the Simshine product, they can return it within 30 days after the receipt of the product.

To be eligible for a return, the product must be unused and returned in the same condition that you received it. It must also be in the original packaging. Products that show any signs of wear, or that are not packaged like new with all accessories and manuals will not be accepted under this return policy. To complete your return, we require a receipt or proof of purchase

and the serial number. Customers will have to pay all the return shipping costs. No restocking fee will be charged for the return of a product.

Once your returned product is received and inspected, we will email you a notification of receipt. We will also notify you of the approval or rejection of your refund. If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days. Please note shipping charges are non-refundable.

How to obtain warranty service?

Contact Simshine support team by email support@simshine.ai or Simshine authorized resellers/repair centers and describe the product issues. They will attempt to identify and resolve the problem of your product by offering you tips and advice, software or firmware updates.

If the problem cannot be identified or resolved through remote assistance or software updates, you will be requested to return the product to the address provided by Simshine or authorized resellers.

Simshine will examine the returned product to identify the problem, if Simshine determines that the problem in question is not covered by this warranty, you will have to apply for paid repair service.

Warranty card

If you want to claim warranty service, please fill out the warranty card below and return it with the product.

Customer's Name: _____

Email: _____

Phone: _____

Address: _____

Dealer's name: _____

Dealer's address: _____

Date of purchase(DD/MM/YY): _____

Order number: _____

Serial Number: _____

Type of services: Repair Exchange Return

Description of issues: _____

The serial number can usually be found on the bottom of the product.



Simshine Intelligent Technology Co.,Ltd.

www.simshine.ai

Made in China